

Annual campaign of UAPF JSC to inform contributors (beneficiaries) about the state of pension savings based on the results of 2023

Receiving information about the state of one's pension savings as of any requested date from the date of opening an individual pension savings account (IPSA) in the UAPF is a legislatively enshrined right of the contributor of compulsory pension contributions, an individual for whom compulsory occupational pension contributions, voluntary pension contributions, or the recipient of pension benefits are transferred (hereinafter referred to as contributors (beneficiaries)).

Information on the state of pension savings can be obtained at any convenient time through the personal account of the UAPF Internet resource and (or) the "electronic government" web portal, as well as by personally contacting the UAPF.

When opening an IPSA or notional pension savings accounts (NPSA) in the UAPF, the method of providing the UAPF with information about the state of savings, the NPSA is automatically determined by default "through the personal account of the UAPF Internet resource and (or) the "electronic government" web portal, and (or) when personal application to the UAPF.

For all current IPSA, the method of providing the UAPF with information on the state of pension savings is automatically, by default, supplemented by the method "through the personal account of the UAPF Internet resource and (or) the "electronic government" web portal."

When providing information **about the state of NPSA savings**, it is given for all accounts valid for the requested period.

Contributors (beneficiaries) whose individual pension plans were opened in the UAPF before July 01, 2023 retain the right to receive information about the state of pension savings in the ways and at intervals specified in the agreements signed between them and the UAPF.

Today, in order to abandon the methods of informing through postal services and (or) e-mail (if available), which are losing their relevance, you do not need to go to the UAPF office. The refusal can be issued by logging into your personal account on the UAPF website or mobile application.

A campaign to annually inform contributors (beneficiaries) by post and e-mail is carried out at least once a year.

The number of people who prefer the method of information via postal communication is decreasing every year. For example, at the end of 2023, their number decreased by 20.5% compared to 2022. If we consider a longer period, then since 2014 (the period of merging all accounts and pension assets in the UAPF), the number of statements sent through postal services has decreased by 9 times.

Please note that, in accordance with the provisions of the law, contributors (beneficiaries) are required to inform the UAPF about all changes affecting the fulfillment of UAPF obligations (*including telephone number, email address and residential address (if the method of informing by electronic and postal communication is chosen), bank details*) within ten calendar days from the date of such changes. The possibility of notification is available both through your personal account on the UAPF Internet resources, and by contacting the UAPF office.

UAPF was founded on August 22, 2013 on the basis of GNPF APF JSC. The founder and shareholder of the UAPF is the Government of the Republic of Kazakhstan represented by the State Institution Committee of State Property and Privatization of the Ministry of Finance of the Republic of Kazakhstan. Trust management of UAPF pension assets is carried out by the National Bank of the Republic of Kazakhstan. In accordance with the pension legislation, the UAPF attracts compulsory pension contributions, employer's compulsory pension contributions, compulsory occupational pension contributions, voluntary pension contributions, as well as carries out enrollment and accounting of voluntary pension contributions formed at the expense of the unclaimed amount of guaranteed compensation for the guaranteed deposit, transferred by the organization carrying out mandatory guarantee of deposits, in accordance with the Law of the Republic of Kazakhstan "On mandatory guarantee of deposits placed in second-tier banks of the Republic of Kazakhstan", ensures the implementation of pension benefits. The Fund also carries out accounting of target assets and target requirements, accounting and crediting of target savings (TS) to target savings accounts, payments of TS to their recipients in bank accounts, accounting for returns of TS in the manner determined by the Government of the Republic of Kazakhstan within the framework of the National Fund for Children program (More details at www.enpf.kz).